

DO YOU HAVE WHAT IT TAKES?

Business Requirements

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- ☐ ☐ 1. Has your collision repair facility been in business for a minimum of (5) years, or have the ability to demonstrate its credit rating and service history?
- ☐ ☐ 2. Does your collision repair facility possess Garage Keepers Liability insurance with a minimum of \$1M policy limit?
- ☐ ☐ 3. Does your collision repair facility have a clean and presentable company vehicle to conduct valet "pick-up and delivery" services for your customers?
- ☐ ☐ 4. Does your collision repair facility maintain a Customer Satisfaction Index (CSI) that is measured by a third party service provider?
- ☐ ☐ 5. Does your collision repair facility have a preferred rental car provider that offers complimentary customer pick-up and delivery?
- ☐ ☐ 6. Does your collision repair facility provide a written lifetime refinish product warranty that is backed by an OEM approved paint manufacturer?
- ☐ ☐ 7. Does your collision repair facility offer a Limited Lifetime Warranty or a National Limited Lifetime Warranty?

Customer Service

- ☐ ☐ 8. Does your collision repair facility post its hours of operation in a location that is clearly visible from the primary shop entryway?
- ☐ ☐ 9. Does your collision repair facility clean all vehicle interiors and exteriors before delivery?
- ☐ ☐ 10. Does your collision repair facility have an adequately maintained customer parking area that is well-lit?
- ☐ ☐ 11. Does your collision repair facility have adequate and well-maintained customer reception, waiting, and estimating areas which include conveniently located customer restrooms?

Technical Capability

- ☐ ☐ 12. Is your collision repair facility I-CAR Gold Class or on the Road to Gold (R2G)?
- ☐ ☐ 13. Does your collision repair facility have a frame rack, repair bench, pulling equipment capable of producing simultaneous body and structural pulls?
- ☐ ☐ 14. Does your collision repair facility have a three-dimensional measuring system with current data subscription covering current and past ten model years?
- ☐ ☐ 15. Have your collision repair technicians received proper training to operate the three dimensional measuring equipment in your facility?
- ☐ ☐ 16. Does your collision repair facility have at least one Squeeze-type Resistance Spot Welder operating on 220-volt 3-phase power supply and providing a minimum of 600 psi clamping force at the tips and can supply 12,000 amps of current at the electrodes?
- ☐ ☐ 17. Does your collision repair facility have at least one 220-volt Gas Metal Arc (GMA) or Metal Inert Gas (MIG) welder?
- ☐ ☐ 18. Does your collision repair facility have an R134a refrigerant recovery and recycling system or use a sublet provider?
- ☐ ☐ 19. Does your collision repair facility have proof of compliance with the EPA Section 609 refrigerant recycling rule of the Clean Air Act of 1990?
- ☐ ☐ 20. Does your collision repair facility have the ability to conduct and verify four-wheel alignment either in-house or through a sublet provider?
- ☐ ☐ 21. Does your collision repair facility have the ability to remove, replace, or reinstall steering and suspension components, and engine and power train units (either in-house or through a sublet provider)?
- ☐ ☐ 22. Does your collision repair facility have the ability to service both active and passive restraint systems, either in-house or through a sublet provider?
- ☐ ☐ 23. Does your collision repair facility utilize an electronic p-page logic estimating system?
- ☐ ☐ 24. Does your collision repair facility have a spray enclosure (paint booth) with forced drying capabilities that meets local, state, and federal requirements?
- ☐ ☐ 25. Does your collision repair facility utilize an OEM approved refinishing system?
- ☐ ☐ 26. Does your refinish technician have proof of training from your OEM approved paint manufacturer?

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- ☐ ☐ 27. Does your collision repair facility use "OE repair procedures" with electronic documentation as proof of compliance?
- ☐ ☐ 28. Does the facility have at least one work stall with Nissan approved working lift? Is the work stall a two-post above ground lift with a lift capability of at least 7000 lbs that is safe, well maintained and in good working order?
- ☐ ☐ 29. Does the facility utilize pressure-feed corrosion protection material application equipment with wand attachments for applying anti-corrosion materials inside body cavities with a 360 degree spray pattern?

Regulatory Compliance

- ☐ ☐ 30. Is the facility in compliance with all Local Regulatory Agency Requirements? (EPA, OSHA, NFPA, etc.)
- ☐ ☐ 31. Is the facility in compliance with all State Regulatory Agency Requirements? (State EPA, State OSHA, DHWM, DAPC, etc.)
- ☐ ☐ 32. Is the facility in compliance with all National Regulatory Agency Requirements? (US EPA, NESHAP 6H, OSHA, RCRA, etc.)

Advanced Capabilities

- ☐ ☐ 33. Does your collision repair facility have the capability and equipment to repair advanced structural composites or carbon fiber components?
- ☐ ☐ 34. Have any of your technicians completed training or certification in the repair of advanced structural composites or carbon fiber components?
- ☐ ☐ 35. Does your collision repair facility utilize a GMA MIG welder with silicon-bronze welding capabilities?
- ☐ ☐ 36. Have any of your technicians completed any training or qualifications for GMA MIG silicon-bronze welding?
- ☐ ☐ 37. Does your collision repair facility have any other specialized repair equipment, training, or certifications such as OEM certification or ASE Blue Seal?
F. FORD ALUMINUM

Ford Aluminum

- ☐ ☐ 38. A work separation system that isolates aluminum vehicles from vehicles undergoing steel repairs – separation can be a separate room or curtain system.
- ☐ ☐ 39. A designated set of hand/special tools specifically for aluminum vehicles to prevent from cross contamination with steel body vehicles.
- ☐ ☐ 40. A 220v Pulse MIG welder specifically for welding aluminum vehicles.
- ☐ ☐ 41. A dent extraction system specifically designed for aluminum that contains an aluminum stud welder, heat gun, pyrometer, aluminum hammers, and dent extraction system.
- ☐ ☐ 42. A specialized aluminum SPR (Self Piercing Rivet) gun approved by the Ford Paint and Body Technical Center – currently only Henrob and Pro Spot SPR riveters are approved.
- ☐ ☐ 43. A wet mix dust extraction system? The system can be portable or centrally installed system.
- ☐ ☐ 44. OPTIONAL-A designated welding fume extraction system.
- ☐ ☐ 45. OPTIONAL Frame Alignment Fixtures-A select number of qualifying frame alignment accessories are available for Chief and Car-O-Liner frame systems.
- ☐ ☐ 46. Technical Training-Collision and Body Shop Essentials This course provides a high level overview of the resource that a body shop will need in order to perform effective structural repairs. This course describes the latest available technical training, proper tools/equipment, chemicals and paint vendors as well as the advantages of using OEM parts.
STARS Course Code: 30G23W1
- ☐ ☐ 47. Technical Training-2015 Ford F150 Structural Repair Training (I-CAR) Course description: The 2015 Ford F-150 Structural Repair Training Course provides a high level overview of Ford Aluminum theory and repair processes required to repair the new 2015 Ford F-150.
STARS Course Code: 30G24T0, I-CAR Course Code: FOR06
- ☐ ☐ 48. Technical Training-Welding Training & Certification(TM): Ford Aluminum GMA (MIG) Welding (I-CAR) Course description: The Ford Aluminum GMA (MIG) Welding Qualification Test tests the technician's ability to perform welds used in repairing aluminum vehicle structures.
STARS Course Code: 30G25T0, I-CAR Course Code: WCA05