



LIMITED 5 YEAR NATIONWIDE WARRANTY AND LIMITED LIFETIME WARRANTY

This CARSTAR store hereby solely and exclusively warrants, as provided below, the workmanship performed by this store on the vehicle described below as meeting or exceeding industry standards under normal use. This warranty is not transferable, extends to and may be exercised only by the party owning the vehicle at the time the repairs were performed, and lasts for as long as such party continues to own the vehicle. This warranty is for the specific itemized repair provided by this store and covers labor and materials only. This warranty does not cover parts. Related parts may be covered by specific warranties given by the original manufacturers.

If the repair work performed by this store on the vehicle becomes defective under normal use, this store will, without charge for the labor and materials, repair any workmanship which proves to be defective. Such repair of the defective workmanship will be performed at this store within a reasonable period of time after delivery of the vehicle to this store. If the vehicle owner lives beyond a 50 mile radius of this store and the defective workmanship is reported within five years after the date the repairs were completed or 50,000 miles after the repairs were completed, whichever comes first, this store will pay another CARSTAR store nationwide to honor this warranty. WARRANTY REPAIRS MUST BE PERFORMED BY A CARSTAR STORE. REPAIRS COMPLETED ELSEWHERE WITHOUT PRIOR APPROVAL DO NOT QUALIFY FOR REIMBURSEMENT. Although most new original equipment parts carry a separate warranty by the original manufacturer, the vehicle owner is responsible for payment for any parts not covered by such separate warranty.

The following are excluded from this warranty:

- 1. Defects resulting from misuse, negligence, lack of proper maintenance, subsequent damage, modifications, accident, fire or other casualties, or any repairs not done by this store.
2. Normal wear and element exposure.
3. Rust or rust repairs.
4. Defects, damage or deterioration caused by extreme environmental conditions.
5. Repair and/or replacement of tires, batteries, mechanical parts, electrical parts, wiper blades, oils, lubricants and air conditioning recharge, although these may have a warranty from the specific manufacturer.
6. Alignment after 90 days.
7. The following portion of a repair: \_\_\_\_\_

Except for any other written warranties or specific written exclusions issued by this store applicable to this vehicle, no other express warranty is provided or authorized. To the maximum extent permitted by law, this store disclaims any implied warranty, including any warranties of merchantability and fitness for a particular purpose. To the maximum extent permitted by law, this store shall not be liable under this express warranty for loss of use of vehicle, loss of time, inconvenience, towing, rental or substitute transportation, lodging, loss of business or any other incidental or consequential damages.

Some states do not allow disclaimers of implied warranties or the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

In order to obtain service under this warranty, bring the vehicle, this warranty certificate, a copy of the repair invoice, and a written explanation of your concern to this store. If you live beyond a 50 mile radius of this store and the defective workmanship is discovered within five years after the date the repairs were completed or 50,000 miles after the repairs were completed, whichever comes first, you should contact CARSTAR national headquarters at 1-800-CARSTAR for the CARSTAR store nearest you. If you need to obtain warranty service, or if a servicing problem occurs, please feel free to discuss it with the management of this store. If this action does not prove satisfactory, you may also contact CARSTAR national headquarters at 1-800-CARSTAR.

This store is independently owned and operated and is proudly and solely responsible for the workmanship and warranty for the specific repairs provided for this vehicle. CARSTAR Franchise Systems, Inc., the franchisor of this store, has no liability or responsibility under this warranty.

Customer Name IVAN BAKER Phone No
Address 14933 HOOK HOLLOW RD. City Novelty State OH Zip Code 44072
Year 2008 Car Make/Type of Vehicle Volkswagen/PASSAT Mileage 56716
VIN# WVWEK73C68E193915 Amount of Sale \$1,760.87 Delivery Date 4/27/2012
Authorized Signature Repair Order No. 26966