

General Collision Repair Requirements

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- I-CAR Gold Class or on the Road to Gold (R2G)
 - Have a frame rack or repair bench, and pulling equipment capable of producing simultaneous body and structural pulls
 - Have an electronic three-dimensional measuring system with current data subscription covering current and past ten model years
 - Have a technician with proof of proper training to operate the three dimensional measuring equipment
 - Have a Squeeze-type Resistance Spot Welder operating on 220-volt 3-phase power supply and providing a minimum of 600 psi clamping force at the tips and can supply 12,000 amps of current at the electrodes
 - Have a 220-volt Metal Inert Gas (MIG) welder
 - Have an R134a refrigerant recovery and recycling system or use a sublet provider
 - Have proof of compliance with the EPA Section 609 refrigerant recycling rule of the Clean Air Act of 1990
 - Have the ability to conduct and verify four-wheel alignment either in-house or through a sublet provider
 - Have the ability to remove, replace, or reinstall steering and suspension components, and engine and power train units either in-house or through a sublet provider
 - Have the ability to service both active and passive restraint systems, either in-house or through a sublet provider
 - Utilize an electronic Collision Repair Estimating System
 - Have a spray enclosure (paint booth) with forced drying capabilities that meets local, state, and federal requirements
 - Use an OEM approved refinishing system
 - Have a technician with proof of training from OEM approved paint manufacturer
 - Have a subscription to OEM repair procedures
 - Be in business for minimum of (5) years, or has the ability to demonstrate its credit rating and service history
 - Possess Garage Keepers Liability insurance
 - Clean and presentable company vehicle to conduct valet "pick-up and delivery" services for customers
 - Maintain a Customer Satisfaction Index (CSI) that is measured by a third party service provider
 - Have a preferred rental car provider that offers complimentary customer pick-up and delivery
 - Provide a limited lifetime refinish product warranty that is backed by an OEM approved paint manufacturer
 - Provide a Limited Lifetime Warranty or a National Limited Lifetime Warranty on workmanship
 - Post hours of operation in a location that is clearly visible from the primary shop entryway
 - Clean all vehicle interiors and exteriors before delivery to customer
 - Have an adequately maintained customer parking area that is well-lit
 - Have an adequate and well-maintained customer reception, waiting, and estimating area which includes conveniently located customer restrooms
 - Have an eye flushing and washing station
 - Have Material Safety Data Sheets (MSDS) that are current and can be readily accessed by all employees and emergency responders
 - Provide appropriate Personal Protective Equipment (PPE) to all technicians

Aluminium - 2015 Ford F150

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- Have a 220v Pulse MIG Welder dedicated for aluminum
 - Have separate hand/power tool kit dedicated for aluminum (available for purchase through Rotunda)
 - Have a dedicated aluminum dent extraction system containing an aluminum stud welder, heat gun, pyrometer, aluminum hammers, and dent extraction systems
 - Have a dedicated aluminum dust extraction system with wet mix technology – system can be portable or a central installed system
 - Have a work separation system that isolates aluminum vehicles from vehicles undergoing steel repairs – separation can be a separate room or curtain system
 - Have a specialized aluminum SPR (Self Piercing Rivet) gun approved by the Ford Paint and Body Technical Center – currently only Henrob and Pro Spot SPR riveters are approved
 - Optional Equipment – A select number of qualifying frame alignment accessories are available for Chief and Car-O-Liner frame systems
 - Optional Equipment - Fume extraction systems can be permanently mounted or portable units
 - Technical Training – Collision and Body Shop Essentials - The Collision and Body Shop Essentials course provides a high level overview of the resource that a body shop will need in order to perform effective structural repairs. This course describes the latest available technical training, proper tools/equipment, chemicals and paint vendors as well as the advantages of using OEM parts. STARS Course Code: 30G23W1
 - Technical Training - 2015 Ford F150 Structural Repair Training (I-CAR) - The 2015 Ford F-150 Structural Repair Training Course provides a high level overview of Ford Aluminum theory and repair processes required to repair the new 2015 Ford F-150. STARS Course Code: 30G24T0, I-CAR Course Code: FOR06
 - Technical Training - Welding Training & Certification(TM): Ford Aluminum GMA (MIG) Welding (I-CAR) The Ford Aluminum GMA (MIG) Welding Qualification Test tests the technician's ability to perform welds used in repairing aluminum vehicle structures. STARS Course Code: 30G25T0, I-CAR Course Code: WCA05

NOTE: Required equipment is offered through the Rotunda program with exclusive pricing incentives and financing available. Ford Field Service Engineers are available to assist you in the process.

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Who is Assured Performance?

Assured Performance Network is the official third-party administrator for the Ford National Body Shop Program. Assured Performance is made up of three organizations: a legal co-op, a non-profit consumer advocacy organization, and a management company. Combined, they operate as a third-party administrator for body shop Certification, consumer awareness, and vendor rebate programs for multiple automakers and other entities.